

# Privacy Policy

This Privacy Policy governs the manner in which Green Grid Inc. (GGI) collects, uses, maintains and discloses information collected from <https://greengridinc.com> website (“Site”) users (each, a “User”). This privacy policy applies to the Site and all products and services offered by GGI.

## **PERSONAL IDENTIFICATION INFORMATION COLLECTION AND USE**

We may collect personal identification information from Users in a variety of ways, including, but not limited to, when Users visit our site, fill out a form, and in connection with other activities, services, features or resources we make available on our Site. Users may be asked for, as appropriate, name, email address, mailing address, phone number. Users may, however, visit our Site anonymously. We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personal identification information, except that it may prevent them from engaging in certain Site related activities. We use personal information from Users to improve customer service, respond to customer service requests and support needs more efficiently, personalize user experience, improve our Site, product and services, send periodic emails with information and order updates and respond to inquiries, questions, and/or other requests. We may also use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

## **NON-PERSONAL IDENTIFICATION INFORMATION**

We may collect non-personal identification information about Users whenever they interact with our Site. Non-personal identification information may include the browser name, the type of

computer and technical information about Users' means of connection to our Site, such as the operating system and the internet service provider utilized and other similar information.

## **WEB BROWSER COOKIES**

Our Site may use “cookies” to enhance User experience. User’s web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them.

User may choose to set their web browser to refuse cookies, or to alert you when cookies are being sent. If they do so, note that some parts of the Site may not function properly.

## **HOW WE PROTECT INFORMATION**

We adopt appropriate data collection, storage and processing practices and security measures to protect against unauthorized access, alteration, disclosure or destruction of your personal information, username, password, transaction information and data stored on our Site. Our Site is in compliance with PCI vulnerability standards in order to create as secure of an environment as possible for Users.

## **SHARING PERSONAL INFORMATION**

We do not sell, trade, or rent Users personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners, trusted affiliates and advertisers for the purposes outlined above.

## **CHANGES TO THIS PRIVACY POLICY**

GGI has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we

collect. You acknowledge and agree that it is your responsibility to review this privacy policy periodically and become aware of modifications. YOUR ACCEPTANCE OF THESE TERMS

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes. CONTACTING US

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with this site, please contact us at: Green Grid Inc., <https://greengridinc.com>, 2603 Camino Ramon Suite 135, San Ramon, CA 94583, [info@greengridinc.com](mailto:info@greengridinc.com)